



E-PAY

MYMSC HELP SECTION

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1. WELCOME TO E-PAY

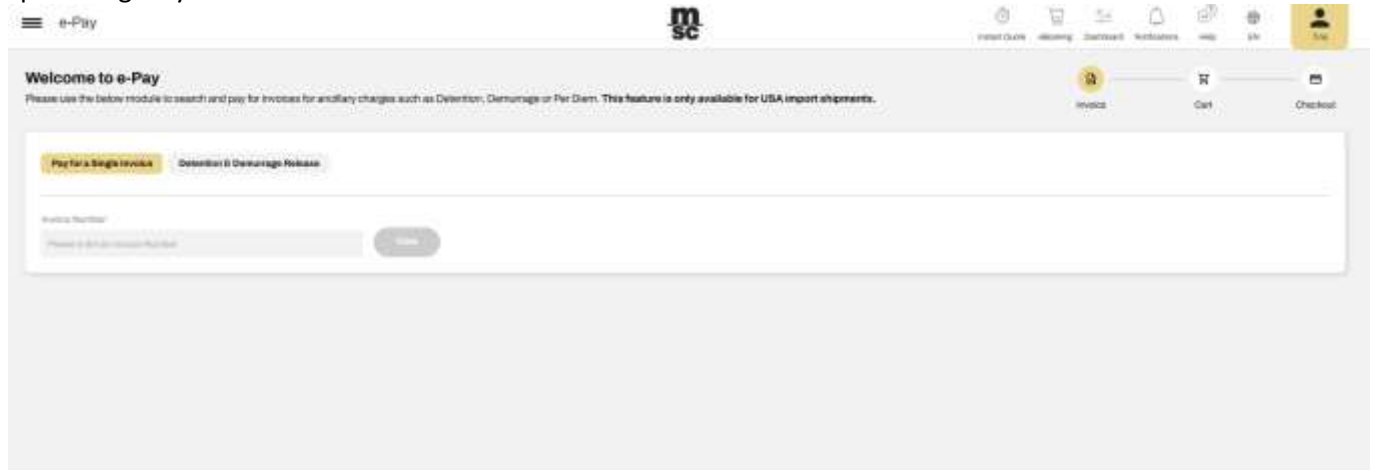
e-Pay is a myMSC module that allows you to manage and pay invoices for ancillary charges related to your USA import shipments.

Whether it's detention, demurrage, or per diem fees etc., e-Pay streamlines the process for you.

You can access e-Pay from the myMSC side menu by selecting "Free Time, Detention & Demurrage", and then selecting "e-Pay".



The portal is accessible to all myMSC users, including SOLAS VGM users, even if they are not registered under a specific agency.



As you can see on the screen, the interface is user-friendly and offers a clear navigation path, with two available tabs: "Pay Single Invoice" and "Detention & Demurrage Release".

2. PAY FOR A SINGLE INVOICE

You can pay for a specific invoice by entering the invoice number in the provided field.

Once an invoice is retrieved, the system displays a summary that includes the invoice number, the invoicing company, and the amount due.

If you decide to proceed with payment, you can select “Add to Cart” directly from the invoice summary. This streamlines the payment process.

The invoice summary includes a section where you can display the full list of containers and Bill of Lading (BL) numbers related to the invoice and filter the view by container number.

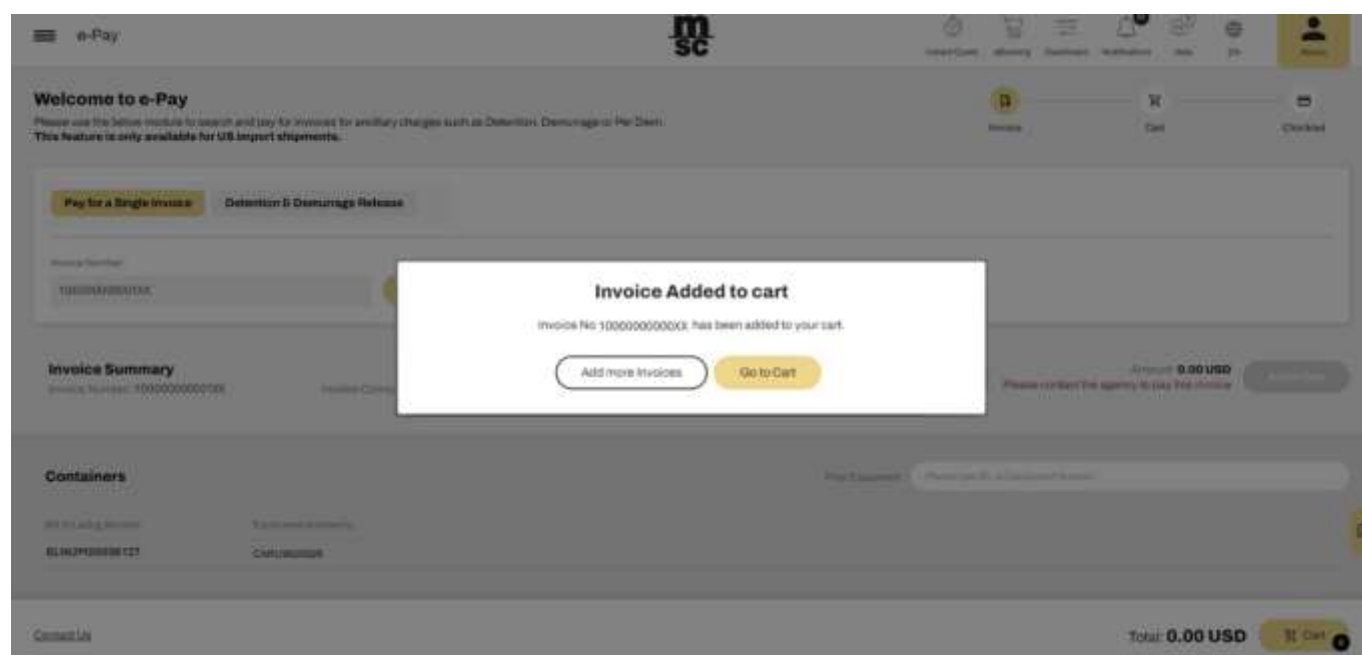
The screenshot shows the MSC e-Pay interface. At the top, there's a navigation bar with icons for Home, My Orders, My Invoices, My Containers, My BLs, and My Profile. Below the navigation bar, there's a 'Welcome to e-Pay' message. The main section is titled 'Pay for a Single Invoice' and contains a search bar for 'Invoice Number' with the value '10000000000100'. A 'View' button is next to the search bar. Below the search bar, there's an 'Invoice Summary' section. It shows 'Invoice Number: 10000000000100' and 'Invoice Company: Logistic Comp'. The 'Amount' is '\$15.00 USD'. There's an 'Add to Cart' button. Below the invoice summary, there's a 'Containers' section. It shows 'Bill of Lading Number: BLNUP00000127' and 'Equipment Number: TYSU000001'. There's a 'Filter Equipment' dropdown menu. At the bottom, there's a 'Total: 0.00 USD' and a 'Cart' button.

The image below shows an example of an invoice that has been fully paid. As you can see, the total amount due is 0.00 USD. This indicates that the payment has been completed successfully, and there are no pending charges for this invoice.

The screenshot shows the MSC e-Pay interface. At the top, there's a navigation bar with icons for Home, My Orders, My Invoices, My Containers, My BLs, and My Profile. Below the navigation bar, there's a 'Welcome to e-Pay' message. The main section is titled 'Pay for a Single Invoice' and contains a search bar for 'Invoice Number' with the value '10000000000100'. A 'View' button is next to the search bar. Below the search bar, there's an 'Invoice Summary' section. It shows 'Invoice Number: 10000000000100' and 'Invoice Company: Logistic Comp'. The 'Amount' is '0.00 USD'. There's an 'Add to Cart' button. Below the invoice summary, there's a 'Containers' section. It shows 'Bill of Lading Number: BLNUP00000127' and 'Equipment Number: OARU000001'. There's a 'Filter Equipment' dropdown menu. At the bottom, there's a 'Total: 0.00 USD' and a 'Cart' button.

When you select “Add to Cart” for a payable invoice, e-Pay displays a notification confirming that the invoice has been added to your cart. The interface offers two immediate actions:

- “Add more invoices”: allows you to continue and add additional invoices to your cart.
- “Go to Cart”: takes you to your cart to review items before proceeding to Checkout.



After you select “Go to Cart”, a grid displays the invoices currently in your cart. Each row represents an invoice and includes the following columns:

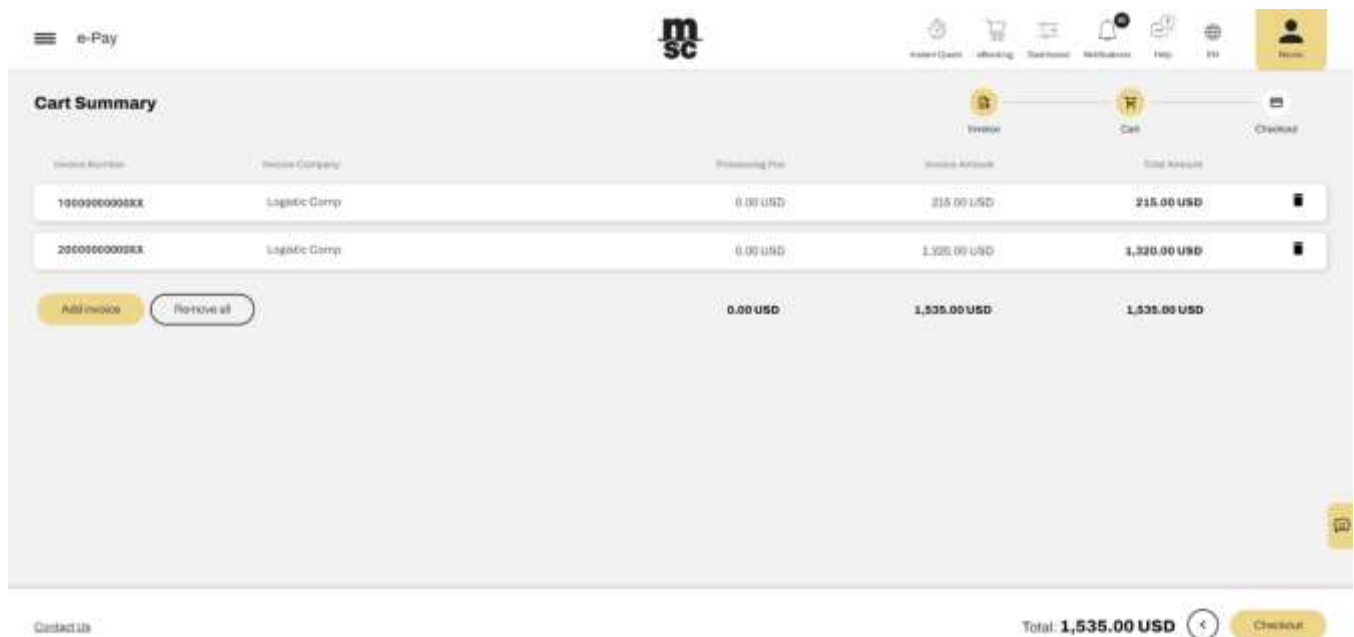
- Invoice number: a unique identifier for each invoice.
- Invoice company: the name of the company or entity that issued the invoice.
- Processing fee: any additional charges applied to the transaction.
- Invoice amount: the original amount billed for the service.
- Total amount: the final amount due, including the invoice amount, processing fees, and any other applicable charges.

Additionally, the grid offers the option to remove a single invoice from the cart. By clicking the “Remove Invoice” icon, you can delete an invoice from the cart if it was added by mistake or is no longer needed.

In addition, you have the following options:

- “Add Invoice”: allows you to add more invoices to your cart.
- “Remove All”: clears all items from the cart.

At the bottom of the screen, you'll see the Total Amount Due, which reflects the sum of all invoices in the cart. The Checkout button is prominently displayed and takes you to the next step once you're done reviewing the cart.



In Checkout, the left side of the page provides a summary of the selected items, including the list of invoices and their prices. The total amount due is also shown.

In Checkout Payment Details, you must enter your payment information, including:

- **Payment Method:** Currently, the field defaults to Credit Card since only U.S. circuit-enabled credit cards are accepted.
- **Card Number.**
- **Expiration Date:** The month and year of the card's expiration.
- **CVV:** The Card Verification Value must be entered here.

You must also provide billing information, including:

- Name on Card as it appears on the credit card.
- Email address for order confirmations and correspondence.
- Billing Address fields with your address details, including the street, city, state, and ZIP code.

Checkout

Cart Summary

100000000000XX Logistic Comp	215.00 USD
200000000000XX Logistic Comp	1,320.00 USD
Total	1,535.00 USD

Payment Details Please note that only U.S. issued-credit card cards are accepted.

Payment Method: Credit Card

Name on the Card: Opal Kundo

Email: opal.kundo@gmail.com

Credit Card Number: 4012950033330028

CVV: 000

State: New York

City: New York

Address: Kathyn Drive Suite 733

Zip Code: 10380

Expiration: 1 - 2028

☐ Check here to indicate that you have read and agree to the [Terms and Conditions](#)

Total: **1,535.00 USD** [Proceed to payment](#)

To proceed with the payment, you must accept the Terms and Conditions. After completing the fields above, you can proceed by clicking “Proceed to Payment”. A “Confirm Payment” window will appear, allowing you to review the total amount, payment details, and billing address.

Checkout

Cart Summary

100000000000XX Logistic Comp	215.00 USD
200000000000XX Logistic Comp	1,320.00 USD
Total	1,535.00 USD

Payment Details Please note that only U.S. issued-credit card cards are accepted.

Payment Method: Credit Card

Name on the Card: Opal Kundo

Email: opal.kundo@gmail.com

Credit Card Number: 4012950033330028

CVV: 000

State: New York

City: New York

Address: Kathyn Drive Suite 733

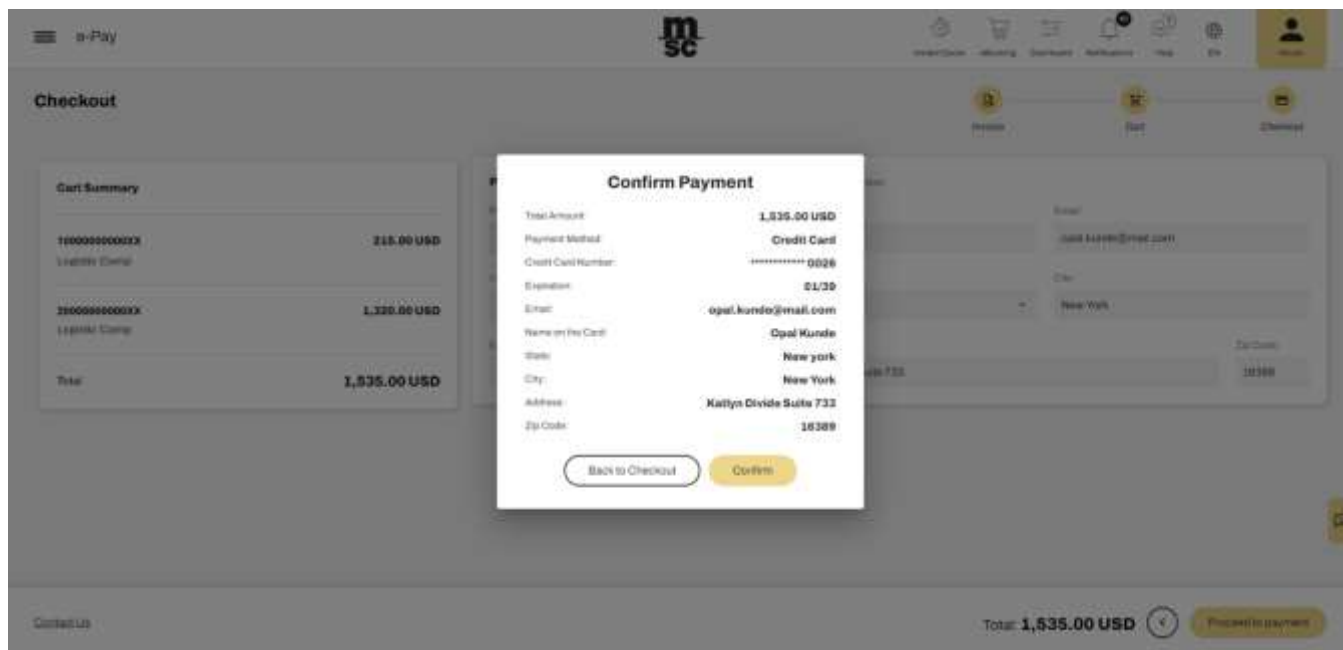
Zip Code: 10380

Expiration: 1 - 2028

☐ Check here to indicate that you have read and agree to the [Terms and Conditions](#)

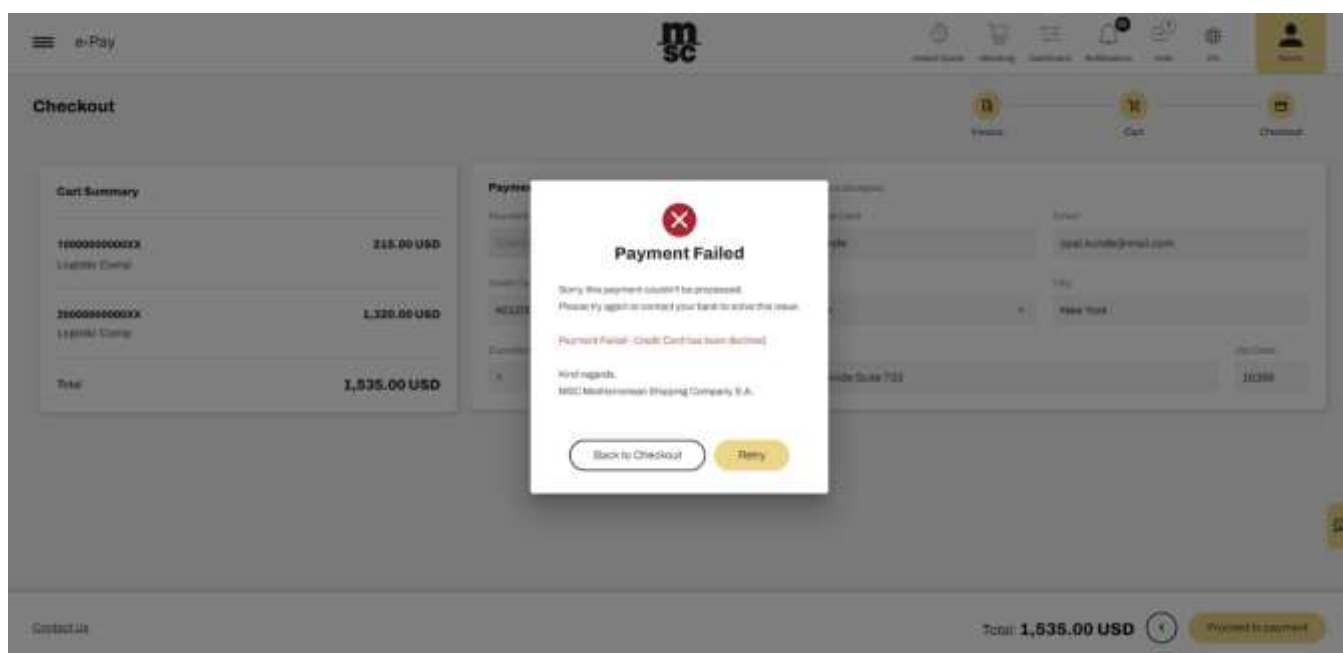
Total: **1,535.00 USD** [Proceed to payment](#)

From the “Confirm Payment” screen, you can return to the previous page by selecting “Back to Checkout” to review or edit the items in your Checkout and Cart. Selecting “Confirm” processes and finalizes the payment. Please review all information carefully, as the payment process is not reversible.



After selecting “Confirm” to finalize your payment, a pop-up may appear indicating that the transaction failed. If you see the message “Sorry, the transaction failed. Please try again later or contact your bank for more details,” consider the following steps:

- **Retry Payment:** select “Retry” and try again. Temporary issues with payment gateways can occur and may be resolved on a subsequent attempt.
- **Verify Card Details:** check the card number, expiration date, and CVV for accuracy.
- **Review Cart Items:** return to Checkout (“Back to Checkout”) to confirm the selected invoices and total amount due.
- **Contact Your Bank:** if the issue persists, contact your bank to check whether the payment was blocked or declined.
- **Customer Support:** if needed, contact MSC support for assistance with the payment process.



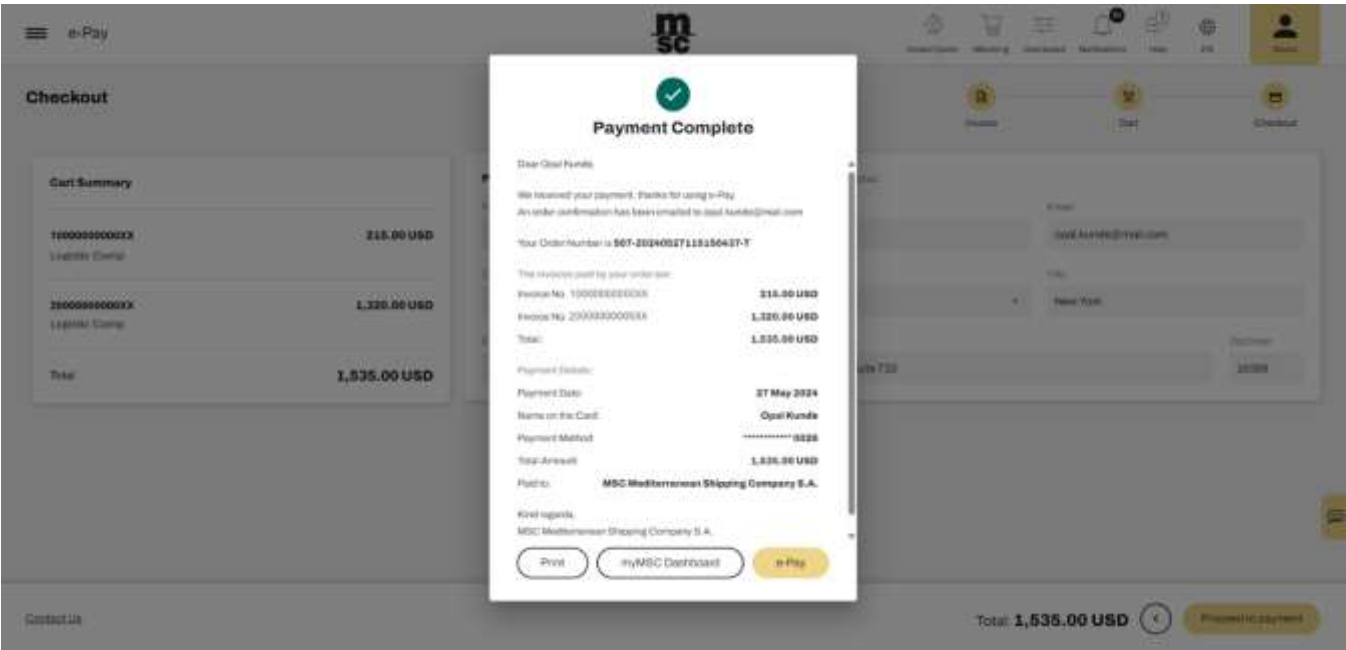
After a successful payment, a confirmation screen is displayed. It confirms that your transaction was completed and that an email receipt with your order details has been sent to your email address.

The screen also includes an Order Number for tracking the purchase. The transaction date is displayed so you can match the purchase to your financial records.

The items that were part of the transaction are listed with their respective prices, providing a clear breakdown of the total amount paid.

To the right, the method of payment is indicated, typically showing the last four digits of the credit card used, which helps you verify that the correct payment source was charged.

An option to print the payment details is also provided, allowing you to obtain a physical copy of the transaction information.



3. DETENTION AND DEMURRAGE RELEASE REQUEST

To pay detention and demurrage charges related to USA import shipments, you can use the “Detention & Demurrage Release” feature in the e-Pay system.

The screenshot shows the MSC e-Pay interface. At the top, there is a navigation bar with the MSC logo, a hamburger menu, and icons for Home, e-Pay, e-Booking, e-Invoicing, e-Logistics, e-Insurance, e-Claims, e-Disputes, e-Feedback, and e-About. Below the navigation bar, there is a welcome message: "Welcome to e-Pay. Please use the below module to search and pay for invoices for ancillary charges such as Detention, Demurrage or Per Diem. This feature is only available for US import shipments." The main content area has two tabs: "Pay for a Single Invoice" and "Detention & Demurrage Release". The "Pay for a Single Invoice" tab is active. Below the tabs, there is a form with a label "BL of Lading Number:" and a text input field containing "BLNLM0008127". To the right of the input field is a yellow "Search" button. At the bottom of the form, there are three buttons: "BL Numbers", "Calculate DED", and "Checklist".

Upon entering a Bill of Lading (BL) number and clicking “Search”, a grid is displayed containing all containers associated with the BL number. Each row represents an individual container, and the columns provide the following information:

- Invoice company: the company associated with the invoice.
- BL number: the Bill of Lading number, a unique identifier for a shipment.
- Equipment type: the ISO code of the equipment.
- Equipment number: the unique number assigned to the equipment.
- Paid through date: the date up to which charges have already been paid.
- Intended Pickup Date: the planned date for picking up the equipment. You cannot set the “Intended Pickup Date” prior to the current date. If the equipment is already invoiced, you cannot set the “Intended Pickup Date” prior to the latest invoiced “Paid Through Date”.
- Pending amount: the outstanding amount to be paid. The amount is available only after the charge calculation is performed using the “Calculate” action.

The screenshot shows the MSC e-Pay interface with the search results grid. The grid has the following columns: Invoice Company, BL of Lading Number, Equipment Type, Equipment Number, Paid Through, Intended Pickup Date, Comment, and Pending Amount. The grid contains three rows of data. The first row shows an invoice from Logisite Corp. for BLNLM0008127, with equipment type 20DN, equipment number TRLU0000007, and an intended pickup date of 27 May 2024. The second row shows an invoice from Logisite Corp. for BLNLM0008127, with equipment type 20DN, equipment number MEDU298847, and an intended pickup date of 27 May 2024. The third row shows an invoice from Logisite Corp. for BLNLM0008127, with equipment type 20DN, equipment number MEDU124350, and an intended pickup date of 27 May 2024. At the bottom of the grid, there is a "Calculate" button and a "Checklist" button. Below the grid, there is a "Contact Us" link and a message: "Please confirm or select Intended Pickup Date and Calculate to proceed".

Invoice Company	BL of Lading Number	Equipment Type	Equipment Number	Paid Through	Intended Pickup Date	Comment	Pending Amount
Logisite Corp.	BLNLM0008127	20DN	TRLU0000007	-	27 May 2024		
Logisite Corp.	BLNLM0008127	20DN	MEDU298847	-	27 May 2024		
Logisite Corp.	BLNLM0008127	20DN	MEDU124350	-	27 May 2024		

If it is not possible to process payment for detention and demurrage charges related to specific equipment, the Comment column provides the reason why setting the “Intended Pickup Date” and calculating charges are not available.

Welcome to e-Pay
Please use the below module to search and pay for invoices for ancillary charges such as Detention, Demurrage or Per Diem.
This feature is only available for USA import shipments.

Pay for a Single Invoice | Detention & Demurrage Release

Bill of Lading Number: BLNLM0008127 [Search]

Filter Equipment: Please type here to search

Invoice Company	Bill of Lading Number	Equipment Type	Equipment Number	Paid Through	Intended Pickup Date	Comment	Pending Amount
Logistic Comp	BLNLM0008127	300V	MEDU0000158	-		Container has already not gained. If any quantity please contact USA AYS Talent...	

Contact Us | Please confirm or select Intended Pickup Date and Calculate to proceed [Calculate] [Checkout]

For payable equipment, you can edit the “Intended Pickup Date” for each container, or select “Calculate” if you are satisfied with the current date.

If the EDI partner associated with the terminal does not accept container-level releases, all containers must have the same “Intended Pickup Date”. Changing one date updates the value across all rows, and you will see a message that you can choose not to show again. If the EDI partner does accept container-level releases, the containers can have different intended dates.

Invoice Company	Bill of Lading Number	Equipment Type	Equipment Number	Paid Through	Intended Pickup Date	Comment	Pending Amount
Logistic Comp	BLNLM0008127	300V	TALLUM02307	-	27 May 2024		
Logistic Comp	BLNLM0008127	300V	MEDU029847	-			
Logistic Comp	BLNLM0008127	300V	MEDU124393	-			
Logistic Comp	BLNLM0008127	300V	TDHU0516788	-			
Logistic Comp	BLNLM0008127	300V	TDHU2943078	-			
Logistic Comp	BLNLM0008127	300V	PBRU0233960	-	27 May 2024		
Logistic Comp	BLNLM0008127	300V	MEDU1344498	-	27 May 2024		
Logistic Comp	BLNLM0008127	300V	MEDU1271998	-	27 May 2024		

Contact Us | Please confirm or select Intended Pickup Date and Calculate to proceed [Calculate] [Checkout]

When you click “Calculate”, the system calculates the pending amount by subtracting the amount already paid. The pending amount is then displayed in the corresponding column for each piece of equipment under the Bill of Lading.

Once you open the breakdown of charges, you can use the “Invoice Preview” option to generate a printable preview of the detention and demurrage invoice details for the selected equipment.

e-Pay

msc

Account Details

Shopping Cart

Dashboard

Notifications

Help

EN

Profile

Pay for a Single Invoice

Detention & Demurrage Invoice Request

Bill of Lading Number

BLNLM00000123

Search

Filter Equipment

Please click here to search

Invoice Company	Bill of Lading Number	Equipment Type	Equipment Number	Paid Through	Intended Pickup Date	Comments	Pending Amount
☐	Logistic Corp	BLNLM00000123	200V	TRLU002307	-	28 May 2024	15,890.00 USD
<div>Invoice Type: IMP (DETENTION)</div> <div>Free Time Starts: 05 Apr 2024Free Time Ends: 06 Apr 2024Free Days: 4Paid Through: -Charge From: 05 Apr 2024Charge To: Breakdown of charges: 28 May 2024: 10-23 days @ \$100,000/day 11-5 days @ \$100,000/day 12-38 days @ \$100,000/day</div> <div>Amount: 7,945.00 USD</div>							
<div>Invoice Type: DEMURRAGE</div> <div>Free Time Starts: 05 Apr 2024Free Time Ends: 06 Apr 2024Free Days: 4Paid Through: -Charge From: 05 Apr 2024Charge To: Breakdown of charges: 28 May 2024: 10-23 days @ \$100,000/day 11-5 days @ \$100,000/day 12-38 days @ \$100,000/day</div> <div>Amount: 7,945.00 USD</div>							

Contact Us

Total selected: 0.00USD

Please select at least one Equipment to proceed

Calculate

Checkout

Only when the “Pending Amount” has been calculated correctly can you select the equipment (using the checkbox on the left of each row) to proceed to Checkout and payment. As described for the “Intended Pickup Date”, if the EDI partner associated with the terminal does not accept container-level releases, all containers must be selected. If the EDI partner does accept container-level releases, you can select only some of the containers associated with that Bill of Lading.

The “Total Selected” amount at the bottom of the screen should show the total pending amount for the rows you selected.

e-Pay

msc

Account Details

Shopping Cart

Dashboard

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Help

EN

Profile

Bill of Lading Number

BLNLM00000123

Search

Filter Equipment

Please click here to search

Invoice Company	Bill of Lading Number	Equipment Type	Equipment Number	Paid Through	Intended Pickup Date	Comments	Pending Amount
☐	Logistic Corp	BLNLM00000123	200V	TRLU002307	-	28 May 2024	15,890.00 USD
☐	Logistic Corp	BLNLM00000123	200V	MEDU000047	-	28 May 2024	15,890.00 USD
☐	Logistic Corp	BLNLM00000123	200V	MEDU124333	-	28 May 2024	15,890.00 USD
☐	Logistic Corp	BLNLM00000123	200V	TRU00076788	-	28 May 2024	15,890.00 USD
☐	Logistic Corp	BLNLM00000123	200V	TRU0000278	-	28 May 2024	15,890.00 USD

Contact Us

Total selected: 251,040.00USD

Please select at least one Equipment to proceed

Calculate

Checkout

In Checkout, the left side of the page provides a summary of the selected items, including the list of invoices and their prices. The total amount due is also shown.

e-Pay

MSC

Payment Details

Shipping

Billboard

Notifications

Help

EN

Home

BL Numbers

Celestia DOD

Checkout

Cart Summary

200V-TRLU3923307

15,690.00 USD

Logistic Camp

Intended Pickup Date: 30 May 2024

200V-MEDU5298647

15,690.00 USD

Logistic Camp

Intended Pickup Date: 30 May 2024

200V-MEDU1243353

15,690.00 USD

Logistic Camp

Intended Pickup Date: 30 May 2024

200V-TGHU0876768

15,690.00 USD

Logistic Camp

Intended Pickup Date: 30 May 2024

200V-TEMU2643378

15,690.00 USD

Payment Details

Please note that only U.S. group-issued credit cards are accepted.

Payment Method

Credit Card

Credit Card Number

Card

Expiration

Cardholder Name

State

Address

Email

City

Zip Code

001200003339020

009

1

2024

Celestia Harbor

New York

Katlyn Divide Suite 733

celestia.harbor@gmail.com

New York

Check here to indicate that you have read and agree to the [Terms and Conditions](#)

Total: 251,040.00 USD

Process to payment

e-Pay

m sc

Payment Details

Shipping

Cart Total

Notifications

Help

EN

Home

BL Numbers

Celestine DOD

Checkout

Cart Summary

20DV-TRLU3923307
Logistic Camp
Intended Pickup Date: 30 May 2024

15,690.00 USD

20DV-MEDU5298647
Logistic Camp
Intended Pickup Date: 30 May 2024

15,690.00 USD

20DV-MEDU1243353
Logistic Camp
Intended Pickup Date: 30 May 2024

15,690.00 USD

20DV-TGHU0875758
Logistic Camp
Intended Pickup Date: 30 May 2024

15,690.00 USD

20DV-TEMU2643378

15,690.00 USD

Payment Details

Please note that only U.S. pre-paid credit cards are accepted.

Payment Method:

Credit Card

Write on the Card:
Caterina Harber

Email:
caterina.harber@gmail.com

Credit Card Number:
401200033390209009

Expire:
1 - 2025

Name:
New York

City:
New York

Address:
Katlyn Drive Suite 733

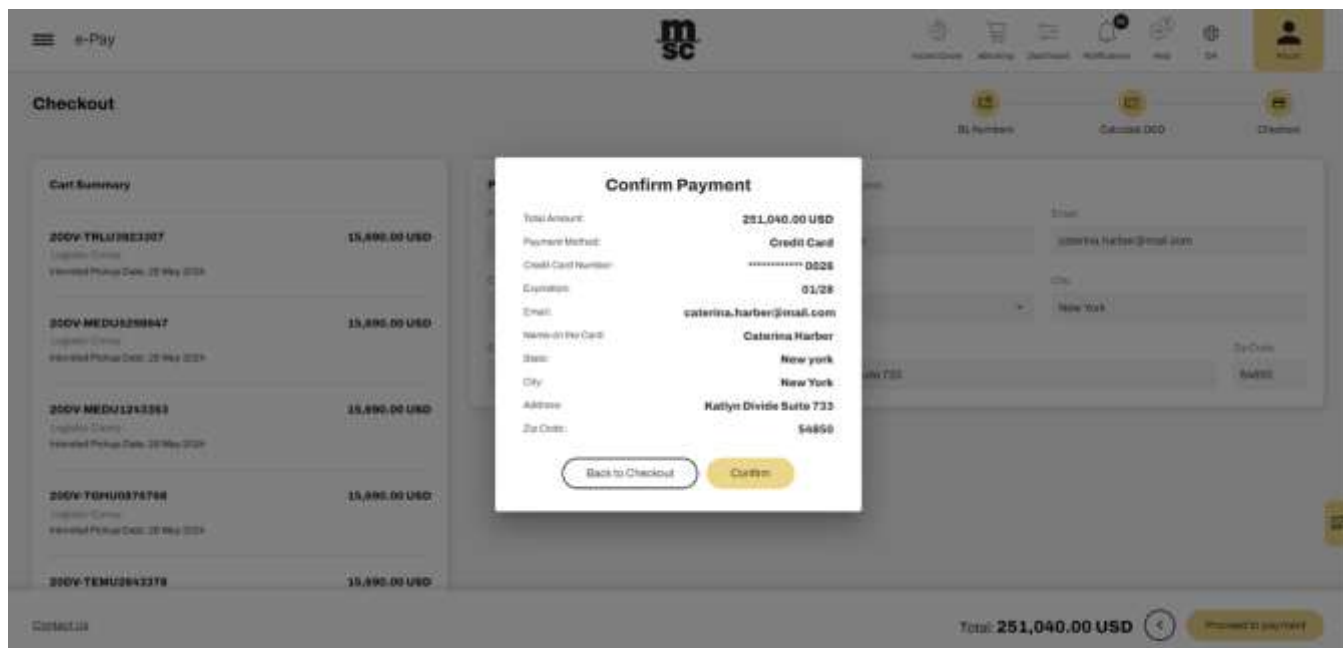
EIN Code:

Check here to indicate that you have read and agree to the [Terms and Conditions](#)

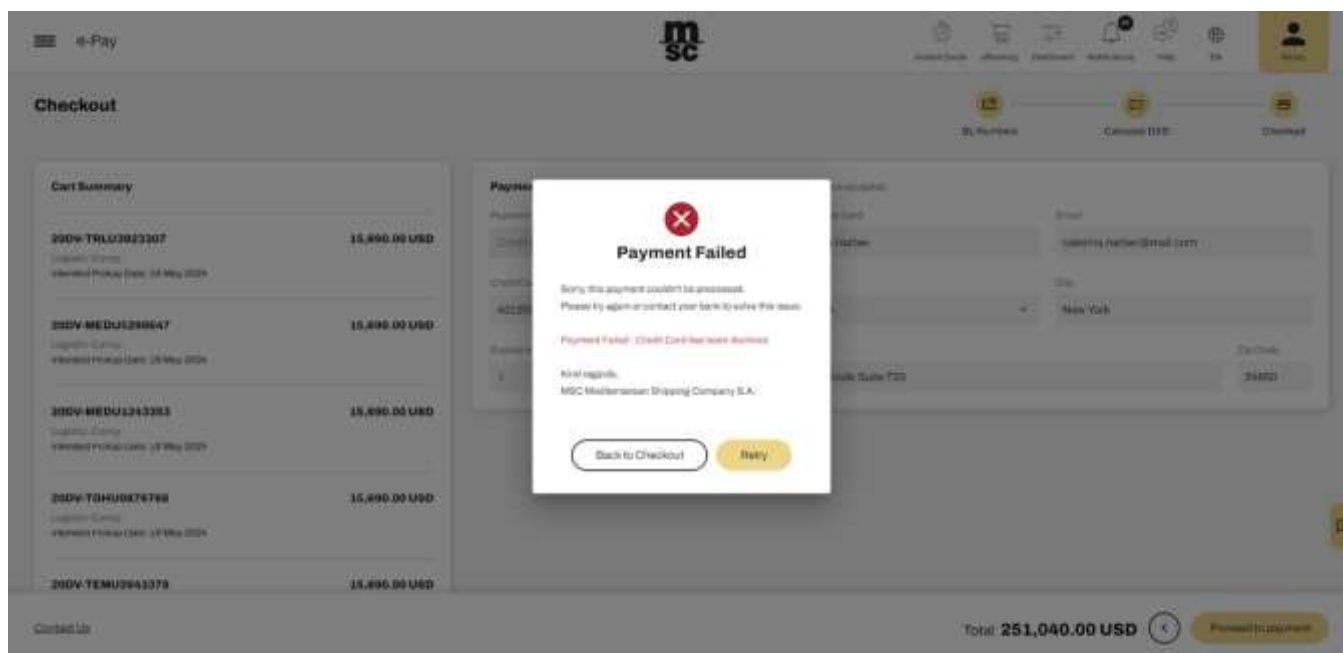
Total **251,040.00 USD**

Proceed to payment

Sensitivity: Internal



If the transaction fails, follow the same troubleshooting steps described in Section 2.



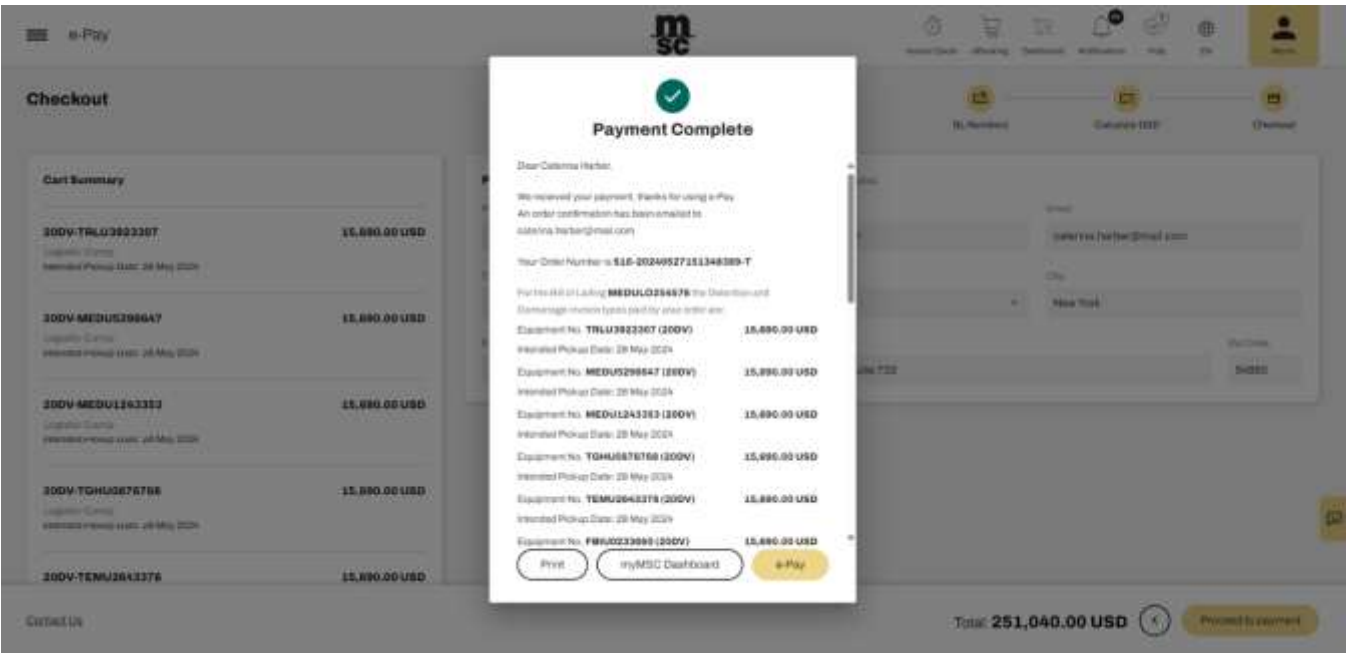
After a successful payment, a confirmation screen is displayed. It confirms that your transaction was completed and that an email receipt with your order details has been sent to your email address along with the PDF attachment of the invoice that was paid.

The screen also includes a Bill of Lading number and an Order Number, both of which are essential for tracking the purchase. The transaction date is prominently displayed, allowing you to correlate the purchase with your financial records.

The items that were part of the transaction are listed with their respective prices, providing a clear breakdown of the total amount paid.

To the right, the payment method is indicated, typically showing the last four digits of the credit card used, which helps you verify that the correct payment source was charged.

An option to print the payment details is also provided, allowing you to obtain a physical copy of the transaction information.



Immediately after payment is complete, an EDI freight release message will be sent to the terminal. The freight release should reflect at the terminal within 30-40 minutes.