Shipper unable to pick up cargo or return equipment –

Policy statement on delays in pick-up of cargo and return of equipment:

(a) Upon the occurrence of an extraordinary event which (i) is beyond the control of the Merchant or the Merchant's agent; (ii) negatively and materially affects the performance of normal port operations ("Exigent Circumstance"); and (iii) interferes with the ability of Merchant or its agent to pick up cargo from, or return containers to, the port, this policy will apply until such event and its effects are no longer materially interfering with performance by Merchant or its agent of the foregoing actions. By the way of example, Exigent Circumstances include, but shall not be limited to, riots and civil unrest, labor strikes, extreme adverse weather, natural disasters such as floods, and earthquakes, epidemics, and closure of facilities due to governmental mandate.

(b) If by reason of an ongoing Exigent Circumstance a Merchant or the Merchant's agent is not able to timely retrieve cargo from or return equipment to the port, then MSC shall not count any Exigent Circumstance day as a "working day" for the purpose of calculating remaining free time days. Upon the conclusion of the Exigent Circumstance as described in paragraph (a), MSC shall resume calculating working days normally.

(c) If no free time remains as of the occurrence of the Exigent Circumstance, all charges which would normally apply upon expiration of free time (including import and export per diem, demurrage and detention) shall continue to accrue normally. MSC may, in its discretion, halt the accrual or charges.

(d) MSC may from time to time change the location where equipment must be returned. In such cases, MSC will provide notice to the appropriate party at least one day prior to the change. If the Merchant or its' agent fails to follow the instructions given in such notice, then working days shall continue to be calculated normally.

(e) It is recommended that any party seeking to interchange equipment or cargo at any point when there is a pending or anticipated Exigent Circumstance first check the port/terminal website and contact their local MSC office for the most up-to-date information.

Motor carrier shut-out –

Policy Statement: Any undisputed invoice for $500 or greater is payable by a motor carrier which remains outstanding for greater than 30 days, or any undisputed invoice which remains outstanding for greater than 60 days past will receive an initial notice of suspension five working days before the suspension will go into effect. The following four working days before the suspension date, motor carriers will continue receiving the same notification daily from the UIIA.

One working day before the suspension date, MSC will send a final reminder to the motor carrier. Once the suspension becomes effective, the motor carrier with delinquent invoices will be restricted from moving MSC equipment. Reinstatement will be possible only after payment of the outstanding amount is settled.